

Do You Qualify to Use CareLearn Washington?

CareLearn is an online training library for Washington state non-union, family and paid long-term care workers to complete their required training and continuing education (CE) credits.

You qualify for a CareLearn account only if all the below are true:

- ☒ **You live or work in Washington state:** You live in Washington state or provide caregiving to someone who does.
- ☒ **You are a caregiver:** Paid long-term care worker, DDA direct support professional, DDA SOCR/SOLA employee, WA Cares Fund family caregiver, or unpaid caregiver.
- ☒ **You work in or plan to work in** an Adult Family Home, Assisted Living Facility, Enhanced Service Facility, Home Care Agency, Alternative Living Home, Supported Living Provider, Companion Home, Group Home, Group Training Home, Children's Residential Services, State Operated Community Residential/State Operated Living Alternatives Program, or Unpaid care setting.
- ☒ **You are NOT a member of any caregiver union** or [SEIU 775 Benefits Group](#). You are NOT an Individual Provider, contracted through [CDWA \(Consumer Direct Care Network Washington\)](#), or a caregiver that receives union training benefits.

If you qualify to use CareLearn and want to create an account, continue to page 2.

If you have any questions, please contact CareLearnsupport@dshs.wa.gov for help.

CareLearn Washington New Account Set Up

- 1 Go to: <https://www.carelearnwa.com>
- 2 Scroll down to the **How to Access CareLearn** header.
- 3 Select the (purple) **CareLearn button**.
- 4 Select the **Create new account button**.
- 5 Review and **Agree** to the CareLearn WA User Agreement.
- 6 Review the CareLearn WA Expectations and select **Next**. Then check the **I agree to the Expectations button** and select **Next**.
- 7 Fill out the **New account** information and select **Create my new account**. Fields with a (red) exclamation point are required.
- 8 Go to your email and use the emailed instructions sent to you to **complete your registration**. Remember to check your Junk mail folder too, if you do not receive it in your inbox.

If you do not get the registration email (in your inbox or Junk mail folder) in step 8 or have any questions, please contact CareLearnsupport@dshs.wa.gov for help.